

JACK RIOS

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Work experience

Arnones Little Italy Restaurant, Orange CA.

March 2009-Nov 2011

Manager

- Assist menu development and daily special planning
- Implemented steps of service standards
- Began local marketing plan
- Established new hire orientation and procedures

C&O Trattoria, Marina Del Rey CA.

Feb 2003-Jan 2007

Manager

- Responsible for recruiting, hiring and training of all Servers, Hosts, Food Expediters and
- Assist the owner in quarterly reviews of all catering, take out and floor menus
- Streamlined controllable spending to ensure P&L compliance
- Began community based as well as concierge marketing program

Palm Restaurant, Chicago, IL., Los Angeles CA.

Sep 1999-Feb 2003

Assistant Manager

- Exceeded all mandated cost numbers for liquor, wine and beer
- Working knowledge of all front and back of the house duties
- Aggressive implementation frequent diner rewards program
- Ongoing education of staff on wine program
- Instituted a management work in the kitchen program once a week

Education