

JACK RIOS

2436 Robinhood Place
Orange CA. 92867
(213)884-7156

E-mail villaparkserrano@yahoo.com

Work experience

Arnonnes Little Italy Restaurant, Orange CA.

March 2009-Nov 2011

Manager

- Assist menu development and daily special planning
- Implemented steps of service standards
- Began local marketing plan
- Established new hire orientation and procedures

C&O Trattoria, Marina Del Rey CA.

Feb 2003-Jan 2007

Manager

- Responsible for recruiting, hiring and training of all Servers, Hosts, Food Expeditors and
- Assist the owner in quarterly reviews of all catering, take out and floor menus
- Streamlined controllable spending to ensure P&L compliance
- Began community based as well as concierge marketing program

Palm Restaurant, Chicago, Il., Los Angeles CA.

Sep 1999-Feb 2003

Assistant Manager

- Exceeded all mandated cost numbers for liquor, wine and beer
- Working knowledge of all front and back of the house duties
- Aggressive implementation frequent diner rewards program
- On going education of staff on wine program
- Instituted a management work in the kitchen program once a week

Education