

Lucas Shaw
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EDUCATION

University of Toronto Bachelor of Arts, Geography & Planning Bachelor of Science, Forestry Certificate of Sustainability	Toronto, ON September 2023 - June 2027 (expected)
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WORK/ ACADEMIC EXPERIENCE

Trattoria Bella Roma SPQR Italian Restaurant Host	Los Angeles, CA June 2021 - August 2023
<ul style="list-style-type: none">❖ Experience working in high-volume, fast-paced environment❖ Managed front of house reservations and walk-in orders❖ Completed sales and customer payments on POS system❖ Greeted and seated customers, maintained schedule and map of reservations❖ Provided customer care; fielded complaints and concerns over telephone and in-person❖ Coordinated table orders and service with kitchen and waitstaff❖ Operated espresso machine❖ Prepared beverages and desserts (gelato, cheesecake, cannoli, tiramisu) for customers❖ Assisted waitstaff with food service and clean up	

Club Heal the Bay 4-Year Member of Environmental Activism Club	Venice High School, CA August 2019 - June 2023
<ul style="list-style-type: none">❖ Active participant in club activities such as beach cleanups❖ Presented informative topic presentations in person and on zoom❖ Organized school-wide events and festivals to spread awareness and grow membership❖ Designed posters for fundraising❖ Organized and hosted meetings to field questions, hear ideas and listen to club suggestions❖ Actively recruited new members	

OTHER INFORMATION

California Food Handler Certification	May 2024 - Present
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SKILLS/ASSETS

Excellent social skills	Proficiency in technology (microsoft office, POS, etc)
Welcoming personality	Experience in planning & hosting events
Communication skills	Good organization
Ability to multitask	Quick Learner