

**Lucas Shaw**  
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## ***EDUCATION***

**University of Toronto** Toronto, ON  
Bachelor of Arts, Geography & Planning September 2023 - June 2027 (expected)  
Bachelor of Science, Forestry  
Certificate of Sustainability

## ***WORK/ ACADEMIC EXPERIENCE***

**Trattoria Bella Roma SPQR** Los Angeles, CA  
Italian Restaurant Host June 2021 - August 2023

- ❖ Experience working in high-volume, fast-paced environment
- ❖ Managed front of house reservations and walk-in orders
- ❖ Completed sales and customer payments on POS system
- ❖ Greeted and seated customers, maintained schedule and map of reservations
- ❖ Provided customer care; fielded complaints and concerns over telephone and in-person
- ❖ Coordinated table orders and service with kitchen and waitstaff
- ❖ Operated espresso machine
- ❖ Prepared beverages and desserts (gelato, cheesecake, cannoli, tiramisu) for customers
- ❖ Assisted waitstaff with food service and clean up

**Club Heal the Bay** Venice High School, CA  
4-Year Member of Environmental Activism Club August 2019 - June 2023

- ❖ Active participant in club activities such as beach cleanups
- ❖ Presented informative topic presentations in person and on zoom
- ❖ Organized school-wide events and festivals to spread awareness and grow membership
- ❖ Designed posters for fundraising
- ❖ Organized and hosted meetings to field questions, hear ideas and listen to club suggestions
- ❖ Actively recruited new members

## ***OTHER INFORMATION***

**California Food Handler Certification** May 2024 - Present

## ***SKILLS/ASSETS***

Excellent social skills	Proficiency in technology (microsoft office, POS, etc)
Welcoming personality	Experience in planning & hosting events
Communication skills	Good organization
Ability to multitask	Quick Learner