

MICHEL A. COLE

840 Isabella Street, Oakland, CA

(510) 469-1915 mobile

michelacole@yahoo.com

SUMMARY OF QUALIFICATIONS

- More than two decades hospitality experience, FOH and BOH
- Areas of experience include bartender, server, captain and prep chef
- Take and give directions well; excellent interpersonal communication skills
- Fluently speak, read and write English; Able to work flexible and demanding hours
- Detail oriented; ability to multitask in fast paced environments
- Possess the tools and uniforms normally required for job performance
- Working knowledge of popular beers, wines, spirits and common culinary terms
- POS savvy i.e. Micros and Aloha
- Upholds a strong work ethic; enforces legal drinking age and monitors alcohol consumption
- Maintains a professional and well groomed appearance with a friendly and approachable conduct

WORK EXPERIENCE

<u>09/2013 - Present</u>	On Call Cook/Steward/Bartender for Yacht Connections Intl 2000 Sierra Pt Parkway, Ste 100, Brisbane, CA. Supv: Keith McMahon (415) 613-3089 cell keith@ycicharters.com
<u>09/2010 – 02/2011</u>	Server/Bartender/Prep Chef for Grace Street Catering, 4729 MLK Jr. Way, Oak, Supv: Estee Blancher 510-523-1600
<u>06/2007 - Present:</u>	On Call Server for Elks Lodge San Jose Elks Lodge #522, 444 W. Alma Ave, San Jose, CA. Supv: Sandy Duffy: (510)657-0447
<u>03/2005 – 07/2010:</u>	On Call Bartender & Food Server for Caterer; Elegant Events Inc., 1077 The Alameda, San Jose, CA Supv: Angie Hermosa(408)971-1880
<u>06/2004 – 05/2008:</u>	Bartender, Server, Captain, Prep Chef for prominent Bay Area Caters (i.e. Paula Le Duc, Taste, McCalls, Global, Grace Str, BCC, UCB, UCSF, SF Arts Academy) via Total Success Event Services, San Bruno (650)225-9191 and Acrobat Staffing, SF (415)431-2885.
<u>09/2004 – 07/2005:</u>	Bartender, Server for Cassis Catering, 1757 E. Bayshore Road #B1, Redwood City. Owners Aylet and Nir Perry (650) 261-1650
<u>09/2003 – 01/2004:</u>	Prep Chef for Cirque du Soleil's Alegria road show, SF. Cold prep chef for on-site kitchen/cafeteria serving crew of 250 Providing meals for entire crew of 250; Setup & maintenance of breakfast/lunch salad/sandwich bar; Assist 5 on-duty chefs whenever needed.
<u>09/1990 – 03/2003:</u>	On- Call Formal Service/Prep/Cashier/Barista for Guckenheimer Foods, Inc. San Francisco. Breakfast & luncheon cafeteria at CSAA with an in-house Starbucks facility; Levi Strauss; State of Calif; & Sun MicroSystems in-house Pete's Coffee facility
<u>04/1987 – 09/1990:</u>	Front Waiter/Bartender Hotel Nikko, SF; Food Server Nordstrom's Champagne Exchange SF; Bartender Scott's Seafood, SF; Server Stars Restaurant, SF; Bartender Marines Memorial Club, Skyroom

EDUCATION

Graduate w/ Honors; Dorsey High L.A.CA; Art & Business SFCC: Beg. Photog and ASL



Michel A. Cole **REFERENCES & FEED BACK**

michelacole@yahoo.com (510) 469-1915 call/txt

Sandy Duffy – Staffing for the Elks Club, San Jose (510) 657-0447

Midori Chun - The Other Woman Catering, Menlo Park, (650) 964-5424

Malley Moore – Chef, Mellons Catering & The SF Exploratorium (510) 776-8637

Gregory Smith – Retired – Oakland, CA (510) 599-0355

Barbara Luke - The Faculty Club, UCB (510) 540-5678

Nancy Peterson – Staffing Just Catering, (650) 326-6437

Mary - Chef for Just Catering, Menlo Park (650) 326-6437

Thanks for your hard work over the last year. I appreciate your communication, availability and your commitment to work. You really came through for me last year. Please use me anytime for a reference. I will be happy to sing your praises!

-Estee Blanchier, Grace Catering

You have helped me out enough times, and I am grateful. Even with your busy schedule, you give your all and don't think it goes unnoticed. It has been my pleasure to work with you and I hope that we will be able to work together for a while to come...I did tell Mirka that I needed someone of your caliber...you are a class act!

--Midori Chun – Just Catering and Catering by the Other Woman

When a private home gig comes up, particularly a small one, your name is frequently suggested simply because of our trust in your behavior, appearance and complete professionalism. We want the client to be happy and we know that you will provide excellent service. **Robin Harley, HR – Total Success Events, Inc. San Bruno**

I never have to worry whenever you're on the job. I know the client will always be delighted with your performance. I'm never surprised when clients specifically request you.

-Nancy Peterson – TSE & Just Catering

We greatly appreciate you joining us once again... It wouldn't be the same without our expert host/bartender

-Daniel C. Leary, Bellecci and Associates

The client had nothing but good things to say about the job you did... congratulations on a job well done.

Rich Fuson President/CEO of Total Success Events, L.A. Corporate Offices.