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Yonny Acosta

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OBJECTIVE: To obtain a position with a company that will allow me to execute and refine my skills and provide opportunities to advance my career.

EMPLOYMENT

**Hospitality Staffing Solutions (Hyatt Hotels)
Shift Supervisor - Sarasota, FL**

December 2009 – Nov 2011

- Train, schedule and oversee housekeeping staff for 2 properties
- Address guest complaints regarding housekeeping related issues
- Conduct property inspections to correct cleaning issues and report maintenance needs
- Complete weekly payroll
- Check all invoices for accuracy and timely payment
- Responsible for managing lost and found standards

**Cheese Cake Factory
Busser/Server Assistance – Tampa, FL**

January 2008 - December 2009

- Assist server in creating a positive experience for guests
- Maintain a clean work area
- Complete assigned side work

**Bar Louie
Bar Back – Tampa, FL**

January 2008 - December 2009

- Assist bartender in stocking liquor, beer and wine
- Keep bar area, coolers and storeroom clean and organized
- Welcome guests and assist with guest service as needed
- Deliver food to guests as needed
- Complaint resolution
- Complete requisitions at end of each shift

**Los Cebollines Restaurant
Assistant manager –**

November 2006 – August 2007

- Train, Schedule and oversee s\Staff for all areas
- Control cashiers and cash registers.
- Daily and weekly inventory
- Control B.P.M.(Buenas Practicas Manufactura)
- Sales, store expensives .