

Jamal Marcus

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Professional Summary

Customer satisfaction is always the key

Work Experience

Scooter technician

Bird scooter co-Seattle, WA

December 2024 to June 2025

- 1 fix all scooters that come in with issues
- 2screen repair
- 3 tire repair
- 4 controller replacement
- 5 scooter rebuild

Fleet Technician

AAA gig car share

November 2019 to March 2024

1. Change car batteries
2. Re locate vehicles
3. Tire work/repair
4. Lock out services
5. Telematics repair
6. Body repair
7. Fuel delivery service
8. Customer Services
9. Customer assistance
10. Towing/impound retrieval

Airport Valet

Extra Car Parking-Seattle, WA

January 2020 to October 2021

1. Valet service SeaTac airport
2. Customer Service
3. Transportation of fleet
4. Customer check in and out of vehicles
5. Transport vehicles to stores

Fleet Technician

Enterprise Holdings-Seattle, WA

January 2017 to March 2020

1. Transport vehicles to service locations
2. Refill vehicles.
3. Pick up and drop off to service locations and other dealerships.
4. Pick up help and assist customers as needed.

Lead Janitor

J.D.S Trucking, LLC-Seattle, WA

March 1998 to December 2008

- 1.Manage the sanitation of warehouse
- 2.hire new employees in janitorial
- 3.Check and verify employees work.
1. Make weekly schedules.
2. Clean and sanitize warehouse, restrooms, kitchen, and all public areas.
3. Resolve any conflict resolution.
- 7.clean polish and buff floors
1. Carpet cleaning where necessary.
2. Window cleaning.
3. Property line perimeter, cleanup, and all docking stations.

Education

High school diploma or GED

Ingraham High School-Seattle, WA

September 1994 to June 1998

Skills

- Dealership experience
- Driving
- Customer service
- Warehouse Management (10+ years)
- Valet Parking (4 years)
- Detailing (8 years)