

## **Meriam Sium**

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### **OBJECTIVE**

To obtain a part time or full time position involving customer service in a convenient location

### **EDUCATION**

**Georgia State University**, Atlanta GA May 2018  
Bachelor of Science, Biology

**Central Gwinnett High School**, Lawrenceville GA May 2013  
High School Diploma, College Preparatory

### **WORK EXPERIENCE**

**Paradise Restaurant** **April 2022 - February 2023**

#### **Waitress**

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**XS lounge** **September 2018-January 2019**  
**Server/Waitress**

- Bottle Service- sell sections, influence customers to purchase multiple bottles, setup, pouring etiquette with champagnes and certain liquor purchases
- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**CVS Pharmacy Lawrenceville, GA** **June 2016-present**  
**Pharmacy Technician**

- Prepare medication- file prescription, count tablets, measure liquid medication, label bottles
- Provide excellent service to customers in a timely order- assist in phoned in, in-store, and drive thru customers

**Whiskey Mistress  
Server/Waitress**

**September 2018- November 2018**

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**Pink Pony  
Server/Waitress**

**January 2018- April 2018**

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**Pinups  
Server/Waitress**

**October 2017- August 2018**

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**Cephora Lounge Atlanta, GA  
Server/Waitress**

**November 2017-January 2018**

- Bottle Service- sell sections, influence customers to purchase multiple bottles, setup, pouring etiquette with champagnes and certain liquor purchases
- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**A Divine Event Atlanta, GA  
Cater**

**March 2014-June 2016**

- Set up – decorate and arrange tables, chairs, and podiums
- Engage in customer service-serve meals, refill water cups, and buss tables

**Footprints Café Lawrenceville, GA  
Server/ Waitress**

**March 2014- January 2016**

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

**Georgia State University Commons Atlanta, GA  
Student Assistant**

**May 2014- February 2015**

- Assist residents and guests- check guests and residents in and out for security purposes

- Organize Work Area – file and document residents' information on the housing site

**American Eagle Atlanta, GA****November 2013-December 2013****Team member**

- Organize work station- Fold clothes, stock clothing, aid in dressing room
- Engage in customer service-persuade customers to buy merchandise, hold conversations with customers

**Kroger Lawrenceville, GA****April 2013-August 2013****Cashier**

- Managed register- handled credit and debit cards, engaged with WIC items
- Organized work area-filled out paper work, restocked groceries, documented unwanted sale items

**CERTIFICATIONS****Licensed Pharmacy Technician****June 2015****SKILLS**

Foreign Language: Tigrinya/Spanish/English

Microsoft Word, Open Office, Prezi, Photo editing, Cash Register