

Meriam Sium

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OBJECTIVE

To obtain a part time or full time position involving customer service in a convenient location

EDUCATION

Georgia State University, Atlanta GA May 2018
Bachelor of Science, Biology

Central Gwinnett High School, Lawrenceville GA May 2013
High School Diploma, College Preparatory

WORK EXPERIENCE

Paradise Restaurant April 2022 - February 2023

Waitress

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

XS lounge September 2018-January 2019
Server/Waitress

- Bottle Service- sell sections, influence customers to purchase multiple bottles, setup, pouring etiquette with champagnes and certain liquor purchases
- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

CVS Pharmacy Lawrenceville, GA June 2016-present
Pharmacy Technician

- Prepare medication- file prescription, count tablets, measure liquid medication, label bottles
- Provide excellent service to customers in a timely order- assist in phoned in, in-store, and drive thru customers

Whiskey Mistress
Server/Waitress

September 2018- November 2018

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

Pink Pony
Server/Waitress

January 2018- April 2018

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

Pinups
Server/Waitress

October 2017- August 2018

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

Cephora Lounge Atlanta,GA
Server/Waitress

November 2017-January 2018

- Bottle Service- sell sections, influence customers to purchase multiple bottles, setup, pouring etiquette with champagnes and certain liquor purchases
- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

A Divine Event Atlanta, GA
Cater

March 2014-June 2016

- Set up – decorate and arrange tables, chairs, and podiums
- Engage in customer service-serve meals, refill water cups, and buss tables

Footprints Café Lawrenceville, GA
Server/ Waitress

March 2014- January 2016

- Provide excellent service- greet patrons as they enter, prepare/serve drinks as ordered, answer menu questions, monitor and observe customers' dining experience
- Stock service areas as instructed, and clean tables and counters thoroughly

Georgia State University Commons Atlanta, GA
Student Assistant

May 2014- February 2015

- Assist residents and guests- check guests and residents in and out for security purposes

- Organize Work Area – file and document residents’ information on the housing site

American Eagle Atlanta, GA

November 2013-December 2013

Team member

- Organize work station- Fold clothes, stock clothing, aid in dressing room
- Engage in customer service-persuade customers to buy merchandise, hold conversations with customers

Kroger Lawrenceville, GA

April 2013-August 2013

Cashier

- Managed register- handled credit and debit cards, engaged with WIC items
- Organized work area-filled out paper work, restocked groceries, documented unwanted sale items

CERTIFICATIONS

Licensed Pharmacy Technician

June 2015

SKILLS

Foreign Language: Tigrinya/Spanish/English

Microsoft Word, Open Office, Prezi, Photo editing, Cash Register