

# Donnell Moore

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## Profile

Enthusiastic and detailed-oriented Server with 4 years of experience providing exceptional customer service. Skilled in handling multiple tables simultaneously. Adept at multitasking and working collaboratively with kitchen staff to deliver efficient service in both casual and fine dining situations.

## Experience

### **FRONT SERVER | HUDDLE CAFE (NFL NETWORK) | JUNE 2021-AUGUST 2022**

- Efficiently served customers in a fast-paced restaurant environment.
- Accurately took and processed orders, ensuring timely delivery to customers.
- Resolved customer complaints in a professional and prompt manner.
- Washed and sterilized dishes in three sinks set-up or dishwasher when help was needed.

### **SERVER/RUNNER | SO-FI STADIUM CLUB SUITES | SEPTEMBER 2022-NOW**

- Clean tables and prepare food spaces for future dinners.
- Carry drinks and food from the kitchen and bar area to customers tables.
- Share menu knowledge to assist guests with questions or special requests.
- Take and deliver orders, process all payment methods and remain focused on the customers to provide an excellent guest experience.

## Education

**CALIFORNIA FOOD HANDLERS CERTIFICATE | APRIL 2023 | [WWW.CAFOOD HANDLERS.COM](https://www.cafoodhandlers.com)**

**RBS CERTIFICATION | NOVEMBER 2023 | [WWW.ABC.CA.GOV](https://www.abc.ca.gov)**

## Skills & Abilities

- Food and beverage knowledge
- Proficient with POS systems
- Excellent interpersonal and communication skills
- Poised under pressure
- Experienced in most restaurant positions
- Strong work ethics

## Activities and Interests

Cooking at home and coming up with new ideas for meals, playing chess, doing crossword puzzles.