

## **Sophia Starace**

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### **Professional Summary**

Dynamic and personable professional with 3+ years of serving experience and a strong background in customer service, hospitality, and client relations. Skilled at delivering exceptional guest experiences in fast-paced, high-end environments while maintaining poise, efficiency, and attention to detail. Bringing proven communication, teamwork, and multitasking skills developed through both hospitality roles and entrepreneurial experience.

### **Experience**

#### **Server, Bartender, Bar Back, Host | Morning Squeeze (Tempe, AZ)**

2020 – 2022

- Delivered friendly, attentive service in a high-volume breakfast and brunch restaurant.
- Supported multiple front-of-house roles, from greeting guests and managing seating flow to bartending and assisting with bar prep.
- Balanced multiple tables and service responsibilities while maintaining accuracy and a professional demeanor.
- Worked collaboratively with staff to ensure smooth operations during peak dining hours.

#### **Server, Bartender, Bar Back | Snooze (Tempe, AZ)**

2022 – 2023

- Provided high-quality service in a fast-paced, busy dining environment.
- Took on multiple roles including serving, bartending, and bar backing, adapting to the needs of each shift.
- Maintained guest satisfaction by anticipating needs, resolving issues quickly, and ensuring accuracy in orders and service.
- Assisted in training new staff in service standards and restaurant procedures.

#### **Creative Project Manager & Marketing Production | AZ, NYC, Costa Rica, Italy, U.S.**

2022 – Present

- Coordinated cross-functional teams to execute events, photoshoots, and campaigns—translating organizational and hospitality skills into client-facing experiences.
- Managed production schedules, logistics, and creative direction to ensure smooth execution of projects across diverse settings.
- Developed content strategies and streamlined workflows requiring precision, adaptability, and teamwork.
- Applied strong interpersonal and communication skills when collaborating with brands, creatives, and organizations internationally in Costa Rica, Italy, and the U.S.

### **Education**

Arizona State University – Tempe, AZ

Bachelor's in Business Communications | 2020 – 2024

### **Achievements**

- Global Ambassador Award (2019)
- Published Writer in *Green Living Magazine* (Jan 2025)
- All District & Player of the Year – Volleyball