

# Juan Ordonez

Peachtree City, GA  
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## Summary

Customer Service professional with 10+ years experienced in entertainment, food services and retail store settings. Able to handle customer needs in a fast-paced environment.

## Skills

- Excellent Customer Service
- Multitasking
- Excellent communication skills
- Bilingual (English/Spanish)

## Work Experience

Sloomoo Institute

June 2023- October 2024

Slimetender

Buckhead, GA

- Perform shows
- Interact with customers and help them have a great experience
- Represent the band in social media and events.

Candytopia

May 2021- January 2023

Brand Ambassador

Atlanta, GA

- Perform shows
- Interact with customers and help them have a great experienced
- Represented the brand in events and social media

Variety wholesalers

August 2019 – January 2021

Case Pack

Newnan, GA

- Collect merchandise in a warehouse
- Prepare the items for shipment to customers
- Packing merchandise

Sprouts Farmers Market

December 2017 – June 2018

Cashier

Peachtree City, GA

- Welcoming customers/answering their questions
- Operating scanners, scales, cash registers, and other electronics.
- Accepting payments, ensuring all prices and quantities/proving a receipt

Kobe Japanese Steakhouse

March 2015 – December 2017

Head Server

Peachtree City, GA

- Checking and supervised other servers
- Seat customers/Takes orders/Answers questions about the menu and food
- Sells the restaurant's food and drinks
- Communicates orders with the kitchen staff and cleaning

## **Education**

Gordon State College

- Theater Studies

Starr's Mill High School

Fayetteville, GA

- High School Diploma