

Franny Nin

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Objective: Position of responsibility implementing customer satisfaction through food and drink service.

Qualifications:

Bartending skills: Experienced with precise pour counting, able to make popular drinks, open and close the bar and keep it clean behind and in front while multi-tasking and engaging with guests.

Food Management skills: Knowledge of food sanitation rules, safety and importance of a clean work environment. In possession of a Food Handlers Card.

Experience with P.O.S: Seven years of experience with different types of Point of Sale Systems, opening and closing registers, using credit card machines and counting out money.

Strong communication skills: Excellent conflict resolution skills, is very friendly, great at upselling and is knowledgeable in problem solving methods.

Excellent team player: Always punctual, dependable and honest. Easy to work with and takes responsibility for own actions.

Spanish language: Eight years of Spanish classes and able to speak fluently with Spanish speaking guests.

RESTAURANT/BAR WORK:

The Gaslamp Restaurant 6251 E. Pacific Coast Highway, Long Beach, CA 90803 11/12

Manager: Mike Neufeld Phone: (714) 420-4699

Engaged with guests, described specialties and promoted a happy fun atmosphere while upselling food and drinks.

Tèkila Bar & Grill, 6541 Hollywood Blvd., Hollywood, CA 90028 07/11-11/12

Manager: Arman Phone: (323) 960-2404

Made guests feel comfortable and offered specials to their liking. Ran food and cocktails, counted money and bussed own tables.

Effins Pub & Grill, 6164 El Cajon Blvd., San Diego, CA. 92115 04/10-02/11

Manager: Zach Phone: (619) 517-5620

Served tables in the day, cocktailled in the evening and bartended at night. Treated the bar as my own. Bussed in the day, cleaned at night and promoted on the weekends.

Education: Junior at CSULB. English major