

Robert Tyler Warman

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Career Objective

Obtaining a challenging position applying my customer service and communication skills with a growing company to improve utilization of its resources and maximize profits.

Skill Highlights

- ✓ Excellent communication skills
- ✓ General store maintenance
- ✓ Telephone inquiries
- ✓ Credit card processing
- ✓ Energetic work attitude
- ✓ Proficient in Microsoft Office
- ✓ Exceptional customer service
- ✓ Fast learner with a wide range of practical skills

Work Experience

Apple – Cupertino, CA

Lead Cook - June 2012 to March 2016

Keeping up in an extremely fast-paced work environment while maintaining excellent quality in product and customer service. Maintaining a clean work environment at all times while performing perfect safety and sanitation practices to ensure that all customers leave with positive experiences and images of the business. Staying familiar with Microsoft Word and Microsoft Excel for submitting menus and order guides on a daily basis. Tracking inventory and keeping logs to ensure that all products are stocked properly in store. Responsible for ordering and maintaining inventory of product needed.

Accomplishments: Increased sales in Vegan station by 40% in the last six months and increased customer satisfaction. Entrusted to mentor new employees for multiple stations as well as leading cooking classes for all Apple employees.

Zpizza – Mountain View, CA

Cashier / Assistant Manager - June 2010 to November 2012

Provided exceptional customer service to all customers. Assistant manager duties included being responsible for cash deposits, closing the restaurant, training new employees and handling employees hour logs and process payroll. Also, maintained a clean and organized work environment to attract people into the business. Kept track of inventory, both for the kitchen and front of house, such as food items, office supplies, and promotional materials. Always ensured that each customer had a spectacular experience each time that they enter the business, through excellent customer service and outstanding quality of food.

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Accomplishments: Promoted to Assistant Manager within the first six months.

Developed an advertisement plan which directly lead to increased sales and profit.

Entrusted to mentor new employees for the kitchen and front of house positions.

Safeway – Mountain View, CA

Courtesy Clerk - April 2010 to November 2010

Provided excellent customer service to ensure that each customer had an outstanding experience. Answered phone calls and assisted customers with cake orders and floral arrangements. Other responsibilities included: bagging groceries, assisting customers to their vehicles, logging inventory, restocking shelves, and maintaining a visually appealing environment.

Education

Fremont High School - 2010

Sunnyvale, CA

General Education

Graduated

Foothill College - Current

Los Altos, CA

Sociology, General Studies