

# Eric Pfendler

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<b>Desired Position</b>	<b>Bartender/Server</b>
<b>Mission Statement</b>	I believe that there is an art to providing excellent service. People who bring passion, understanding and professionalism to their position are able to gain the following needed in business. As a professional in the restaurant industry for seventeen years, I have developed a passion for food, beverage pairings vital to rounding out flavors and the impact that I can have on someone's evening through meticulous attention to service. I have had the privilege of working at well established, high end restaurants in Laguna Beach, Newport Beach, and some of the more exclusive Country Clubs in LA and Orange County. As a multi faceted individual I have found myself doing what needed to be done to make the business succeed including understanding my responsibility as a server to bolster the profitability of the business, promoting other facets of the restaurants to increase return business and team work. My goal is to work for someone who is as passionate about their food, service and most importantly the returning customers as I am.
<b>Employment History</b>	
Aramark Anaheim, CA	<ul style="list-style-type: none"><li>• Bartender at Anaheim Stadium<ul style="list-style-type: none"><li>◦ Working the two highest volume/full service bars in the stadium</li></ul></li><li>• Also work special events and conventions at the Honda Center and Anaheim Convention Center</li></ul>
Romeo Cucina Laguna Beach, CA	<ul style="list-style-type: none"><li>• Bartender/Manager and Server for 5 years</li><li>• Worked 5 to 7 nights a week</li><li>• During high volume times we served 350 people in the restaurant and 100 people in the bar, with average sales during the peak times between 25,000 to 35,000</li><li>• I handled all wine and liquor purchases and was responsible for all liquor P&amp;L</li><li>• Handled special events and coordination</li></ul>
Claes at Hotel Laguna Laguna Beach, CA	<ul style="list-style-type: none"><li>• Server for 18 months</li><li>• Worked 4 – 5 shifts per week</li><li>• Sales averaged between \$1,500 to \$3,500 per night</li><li>• Sold from over 850 wines on the wine list</li></ul>
Partner's Bistro - Laguna Beach, CA	<ul style="list-style-type: none"><li>• Bartender/Manager on Duty for 18 months</li><li>• Bartending 5 nights a week managing 5 nights a week</li><li>• In charge of inventory, customer services and special event coordination</li><li>• Developed wine/drink list</li><li>• Served 300 people on high volume nights.</li></ul>
Landmark Steak House Corona Del Mar, CA	<ul style="list-style-type: none"><li>• Server for 12 months</li><li>• Worked 5 shifts per week</li><li>• Sales volume between \$1,200 to \$2,000 per shift</li></ul>
Villa Nova Newport Beach, CA	<ul style="list-style-type: none"><li>• Server 5 shifts per week</li><li>• Sales volume between \$1,500 to \$5,000 per shift</li><li>• Worked private parties for exclusive clientele</li></ul>