

Theodore R. Kapeller
1610 North King Street #230
Santa Ana, California 92706
CL: 949-310-3508
tcostamesa1@aol.com

Sat 11:30
~~left mess~~
Hired 3/6/10
Sent TC
Welcome

2010

Manpower, Irvine

Various positions dealing with the food and beverage

side of special events.

Specificly Kooza Cirque Du Soleil

2006-2009

Marriott Suites, Anaheim

Food and Beverage Shift Manager

Duties included but were not limited to supervision of multiple outlets daily: room service, dining room, bar and Starbucks. Responsible for scheduling, forecasting, drafting and implementing standard operating procedures, training of new employees, mentoring, coaching and counseling.

Facilitated TIPS training, taste panels and staff meetings for food and beverage.

2005-2006

Ayers' Country Inn, Costa Mesa

Bellman

Responsible for transporting guests to and from Orange County Airport, and various other destinations. Providing portage assistance, assisting with dinner recommendations, reservations and directions. Cross-trained as guest services agent and assisted at the hotel front desk when needed.

2005

CoCo's Family Restaurant

Server

Responsible for menu knowledge, up-selling, guest service and cash handling

1997-2005

Marriott Suites, Costa Mesa

Food and Beverage Supervisor

Began in room service and was promoted to supervisor. Responsibilities included but were not limited to supervising room service, dining room and the bar. Implemented incentive programs, reviewed and presented Guest and Employee Satisfaction surveys. Responsible for scheduling, forecasting, budgeting, ordering, programming of Micros. Facilitated TIPS training, taste panels and staff meetings for food and beverage.