

# Robert Amaro

5242 Range View Ave. • Los Angeles, CA 90042 • (626) 975-3101 • Rob\_Amaro@yahoo.com

## Bartender

### Objective

Secure a position as a bartender that will allow me to explore my bartending skills and utilize this opportunity to learn and master the art of bartending. To prepare and serve beverages that customers will enjoy and establish excellent hospitality standards.

### Highlights of Qualifications

- Twelve years of increasing knowledge and experience in the Customer Service field, with eight years in a supervisory position.
- Multitasking skills that will help in performing bartending and customer service at once.
- Effective communication skills. Team player and a people person with proven ability to work with all levels of management in a diverse environment.

### Work Experience

#### Bartender

Courtyard Hotel 2012

- Make preparations for my shift by setting up bar, prepping garnishes, and arranging glassware to ensure efficiency of bar activities.
- Combine and serve a wide variety of beverages using ingredients like soda, water, alcohol, bitters, fruit juices and garnishes.
- Maintain inventory and cleanliness of bar and surrounding areas to guarantee prompt service.

#### Private Party Bartender

Palace Catering 2011-2012

- Created alcohol list along with drink menu to correspond with party planner's budget and request.
- Set up the bar for special events and oversaw all aspects of bar service from start to close of the event.
- Provided excellent customer service and courtesy along with displaying a professional attitude at all times.

#### Manufacturing Technician

Baxter 2009-2010

- Performed three step room cleaning and five step equipment cleaning to provide highest quality product.
- Followed company's Good Manufacturing Practices, along with FDA and other international regulations.

#### Service Supervisor

Sunset Mobile 2006-2009

- Serviced and maintained entire fleet of vehicle hydraulic and lifting systems for Disney/Buena Vista Studios.
- Created and instituted a schedule for services that maximized usage and prevented failure of equipment.

#### Communications Technician/ Section Supervisor

U.S. Army 2000-2004

- Supervised and counseled a culturally diverse six member team.
- Managed and maintained over 2.5 million dollars worth of equipment and vehicles.
- Managed a high need and limited budget Hazardous Material Program. Compiled and calculated hazardous material needs ensuring continuing operation with no waste.

### Education and Training

• ABC Bartending Schools Bartending Certification Program	2011
• Basic Food Handler's Course California Version	2012
• Training for Intervention Procedures (TIPS) Certification	2012